

Repair form

Easily order your repair at Twindis. Fill out this form (digitally in this PDF or on the printed copy), print out a copy, place your signature and add it to the device to be repaired. Send your package well packed, franked and registered or insured to:

Twindis - attn. Repair Department - P.O. Box 114 - 5740 AC Beek en Donk - the Netherlands

ATTENTION! Please enclose the net charger and battery! Is the device secured by a start-up password? Please remove it or mention the password on a note.

Ship the device in a neutral box. Don't use the original box because of the theft risk during transport! Twindis does not return your packaging materials; a universal box will be used for the return shipment.

Company name:			
Contact person:			
Address:			
PC / City:			
Deviating delivery address*:	Blind shipping:		
Device:			
Brand / type device:			
Replacement of:			
Description of failure*:			
Screen type*:		Screen size*:	inch
Reference:		Signature*:	

* If applicable

Price quotation

You'll always get our price quotation first, before we start repairing. If the price of a replacement part or the repair itself deviates, or in case of other particularities, we'll be in touch with you. **In all cases you must absolutely react to this price quotation.** Only after having received your approval we can proceed to the actual repair!

Handling and research costs

Twindis charges € 29,41 ex. VAT research costs when a device can't be repaired or when you don't approve of the repair – after having received the price quotation. These costs will also be charged when you require a repair which is not mentioned at this website and when a repair can't be executed because of non-deliverable (end-of-life) spare parts.

Loss of data

Twindis cannot be held responsible for eventual loss of data; please assure yourself that all data has been backed up before shipping the device.